



CENTRAL BANK OF EGYPT  
Egyptian Banking Institute

# TRAINING **CATALOGUE**

2023/ 2024

Center of Excellence and Knowledge Hub



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# Executive Director Message

## Dr. Abdel Aziz Nossier

EBI Executive Director  
EBI Board Member



**I am inviting  
you to navigate  
through our  
training catalogue  
and start paving  
the learning  
journey for your  
peers.**

At EBI we are committed to provide the best-in-class human capital development services to every member of the banking ecosystem in Egypt, African and Arab countries, by mirroring the latest international banking trends with a vision to continue being the preferred partner for developing the human capital and the lighthouse for banking sector development.

We are fully aware that our clients deserve to have access to innovative human capital development solutions to support them into having a successful outlined vision and expand the cultural agility in order to develop varied strategies. With this in mind, every EBI citizen is committed to always reinventing, transforming and creating step-change innovation in adult learning.

EBI's values of ownership, customer centricity, people development, continuous innovation, execution & discipline & cooperation and synergies are the cornerstone of developing our services to stay abreast with the technological and human capital development trends. I invite you to check the new edition of EBI's training catalogue aiming it will provide you with rich learning solutions needed to support your business growth.



# About EBI

The Egyptian Banking Institute (EBI) was established in 1991 by the Central Bank of Egypt (CBE) to act as its official training arm with a vision to be the preferred partner for developing the human capital of the banking ecosystem in Egypt, and the lighthouse for banking sector development across strategic African and Arab countries, through mirroring the latest international banking trends.

Crowning the continuous organizational commitment for quality training and adherence to international quality standards, in 2009 EBI was the first accredited financial training institute in Egypt and the MENA region by the Accrediting Council for Continuing Education and Training (ACCET) for five years. EBI succeeded in obtaining the reaccreditation for 2 more terms ending in 2024. In addition to this, EBI's Interactive Distance Learning (IDL) instructional methodology and e-learning programs has been also accredited by ACCET in 2021.

On a CSR level, EBI's initiatives focus on spreading financial literacy, supporting people with special needs to facilitate their studying process and linking graduates with special needs with banking sector hiring officials.



# Vision - Mission - Values



## Vision

To be the preferred partner for developing the human capital of the Egyptian banking ecosystem, and the lighthouse for banking sector development across strategic African and Arab countries.



## Mission

To provide best-in-class human capital development services to the banking ecosystem in Egypt and strategic African and Arab countries, by mirroring the latest international banking trends.



## Values

- Customer Centricity
- Execution and Discipline
- Ownership
- Cooperation and Synergies
- People Development
- Continuous Innovation





# Achievements



**1 Million +**  
Participants



**500 +**  
Training Fields



**900 +**  
Instructors



**200k +**  
Assessed Candidates



**50 +**  
International Partners



**15 Years**  
ACCET Accreditation



**4300 +**  
African Participants



**10**  
International Awards

# Awards

## **Best Financial Training Institute in MENA Region - 2021**

Capital Finance International (CFI) granted EBI this award in recognition of its commitment to offering state-of-the-art quality training solutions and adherence to international quality standards in addition to amplifying its human capital development activities in Africa.

## **Best Financial Training Service Company Award - 2022**

Granted by International Finance Magazine as an acknowledgment of EBI's corporate excellence & contribution to the development of the human capital of the banking ecosystem in Egypt & Africa.

## **Best Companies Award - 2022**

This award was received in Education 2.0 Conference held in Dubai to crown EBI's prominent role in the field of financial and banking training.

## **Shaping the Future Initiative Awards**

Crowning its financial literacy efforts, Egypt won 7 awards from Child & Youth Finance International (CYFI) placing Egypt as a pioneer in the MENA region.





# Awards



# Management Team



**Dr. Abdel Aziz Nossier**  
Executive Director



**Hesham Refaat**  
Chief of Training and Assessment



**Zeinab Abd El-Razek**  
Chief of Business Development  
and Training Execution



**Laila El Oteify**  
Senior Director of Research &  
Awareness Department



**Ahmed Shoaib**  
Director of Performance and  
Management Development Department



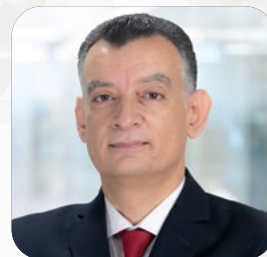
**Amal Zakaria**  
Director of Procurement and  
Planning Department



**Amr El Mekkawy**  
Director of Relationship  
Management Department



**Shahira Nassouf**  
Director of Small and Medium  
Enterprises Department



**Wael Hosny**  
Director of Banking and Finance  
Programs Department

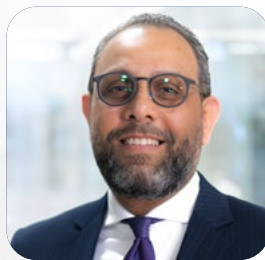


# Management Team

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**Heba Sharawy**  
Director of Corporate  
Communication Department



**Ahmed Eid**  
Head of Assessment Services  
Department



**Shaimaa El Shamy**  
Senior Manager of International  
Cooperation Department



**Taghrid Elsayed**  
Senior Manager of Business  
Development Department



**Ola Elrashidy**  
Head of Learning Department



# Our Partners

EBI attains strategic partnerships with leading international training institutions, to introduce the best and latest international practices and financial trends to the banking and financial sectors in addition to enhancing and enriching the technical and managerial skills of the entire sector professionals, aiming to bridging the gap between Egyptian and international know-how.





# Our Partners



## Our Partners





## Our Partners



# Testimonials



**Mr. Gamal Negm**

Deputy CBE Governor  
& Deputy Chairman,  
EBI Board of Directors

“ Another stride is achieved by the EBI, through launching a new digital training catalogue to be accessible for all banking sector employees to keep them updated with the latest available training services in a timely manner. This launch comes in line with the objectives of the Institute’s strategic plan (2021-2026). The Egyptian Banking Institute - the training arm of the Central Bank of Egypt - has played a prominent role, since its establishment in the early 90’s, in developing the human capital within the Egyptian banking sector. I look forward to the upcoming period with the aspiration that the institute will expand its services to our international partners, and invest its great potentials to become a leading regional center for financial and banking training in the Arab world and Africa. ”



**Mr. Ramy AbulNaga**

Deputy CBE Governor  
& EBI Board Member

“ EBI has provided the banking sector at large with quality courses that are consistently available. These courses have helped supplement knowledge within several areas and has led to an enhancement of skills over the years. EBI has proven its ability as an institution to adapt as of late to the Covid-19 pandemic by offering more courses online; and it is my belief that this culture of versatility will remain in the years to come. ”



# Testimonials



**Mr. Mohamed El Etreby**

Chairman - Banque Misr

“ For 20 years now, Banque Misr has been in a long-standing partnership with EBI. Throughout these years, EBI has supported us consistently and provided great learning opportunities to Banque Misr employees that truly correspond to our requirements. EBI has also consistently developed internally to rival world-class banking institutes, and has a proven record in being highly responsive and flexible in all provided training and consulting solutions, thus driving our adaptation to the evolving global banking industry. Banque Misr appreciates all EBI's impactful services, including training, publications, webinars, and conferences. Ultimately, we wish to continue this partnership for many years to come. ”



**Mr. Tarek Fayed**

Chairman, Banque Du Caire  
& EBI Board Member

“ Being Banque du Caire's Strategic Learning partner; we share with EBI our Learning and Development journey, enabling/enriching our people with all their well-known, distinguished, insightful and engaging support. EBI inspires the awareness and the appetite for continuous Development, serving the entire Egyptian Banking Sector with their bounty learning diversities, granting us our competitive and supportive edge within the Egyptian Market. And as all testimonial... usually end with development suggestions; in EBI's case we simply request them to keep their Great Success Story glowing and growing. ”

# Testimonials



**Mr. Dante Campioni**  
Managing Director and CEO  
of ALEXBANK  
& EBI Board Member

“ Since my arrival in Egypt, I learnt to admire the role of EBI in the banking sector and its achievements across the long years of activity, as one of the most important and successful CBE’s initiatives. The EBI is capable to offer the most advanced training courses to address the development of “hard” and “soft” skills across the entire spectrum of bank’s personnel, including the most Senior Management. The continuous development of technical and managerial competences is one of the pillars sustaining the strength of any banking sector, and for the strength achieved by the Egyptian banking sector, certainly part of the merit goes also to the successful fulfilment of the mission assigned to the EBI. I am very happy that EBI’s efforts have not gone unnoticed, as EBI was awarded this year as ‘Best Financial Training Institute in the MENA region’ by Capital Finance International magazine. I am confident that EBI’s contribution will not only continue to be an essential element in the development of Egypt’s Banking Sector, but also a reference point for the banker’s formation in the African continent in the years to come. ”



**Mr. Yehia Abou Elfotouh**  
Deputy Chairman, NBE  
& EBI Board Member

“ Learning & development are the cornerstone in sustainable development, EBI is our strategic partner that represents a unique experience with a real value added by providing advanced training programs, with a focus on trendy topics such as AI, Sustainability, cybersecurity & financial inclusion required for developing banker’s performance and competitive edge. That’s what we believe in and expect from EBI. ”



# Testimonials



**Mr. Ihab EL Sewerky**  
Managing Director & CEO  
Abu Dhabi Commercial Bank

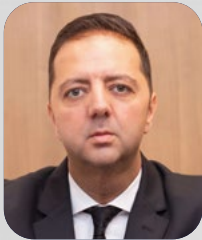
“ EBI is our training partner of choice. ADCB brand has been recently established in Egypt, and we count on EBI for building and raising the capacities of our team aiming to reach the highest standards of service excellence and to become the preferred bank for our customers. In our coming milestones, we will depend on EBI to continue to offer diversified training programs for the banking sector to meet and overcome the growing national challenges. ”



**Ms. Hala Sadek**  
CEO and Board Member  
Ahli United Bank - Egypt

“ Working hand in hand with the Egyptian Banking Institute to advance our talent and enhance their skills has always been a rewarding experience. With all the new alliances that EBI formed with renowned Institutions around the world to provide excellent learning opportunities, I am confident that our teams will always be exposed to the latest trends and changes in the financial world. ”

# Testimonials



**Mr. Amr EL Bahey**  
Mashreq Egypt CEO

“ I am highly impressed by the excellent services provided by EBI. The programs are diverse and innovative and the trainers are top notch, dealing effectively with the diverse roles and experience levels of all our staff. Given the numerous partnerships and enhancements it has completed over the last few years, EBI has become an indispensable training provider to the banking sector. ”



**Mr. Akef ElMaghraby**  
Deputy Chairman, Banque Misr  
& EBI Board Member

“ In light of Banque Misr’s belief that our employees are our most valuable asset, EBI has never ceased to assist us in enhancing our strategy over the last 20 years, by providing all necessary training and consulting solutions, showing outstanding agility in dealing with the COVID-19 pandemic, and offering diversified online training courses and customized solutions. EBI has a thorough understanding and awareness of all aspects of the Egyptian banking sector, including the evolving digital transformation needs, aligning with the global markets and worldwide financial developments. ”

# Testimonials



**Mr. Hazem Hegazy**

CEO & Vice Chairman  
Al Baraka Bank Egypt

“ The banking industry became very dynamic that it has become crucial for all individuals working in the banking industry to continuously stay informed and educated with the latest policies, regulations, and trends of the industry. EBI's highly structured training programs and efforts in utilizing the latest technologies especially during the Pandemic period enabled our staff to be ready to assist customers with their queries and resolve any issues efficiently and effectively. EBI programs enable our employees to create and be part of a reputable competitive financial organization that caters to all our customer needs while keeping up with the latest trends and the global changes. We are proud that we have an institution like EBI which acts as the official training arm of the banking in Egypt and provides high standard services and we look forward to more collaborations with the institution in the future. ”



# Testimonials



**Mr. Raj Sood**

Commercial Director of  
Euromoney Learning



“

Our relationship with the Egyptian Banking Institute is a partnership that we've enjoyed for over ten years and it works successfully because EBI and Euromoney Learning both share a common value of delivering high quality training to the banking industry. So, over those ten years, we've delivered programs for EBI that include Financing, Credit, FinTech, Supply Chain Finance and improving Board Effectiveness.

And EBI has really helped us to increase our reach and visibility to clients that would not have otherwise been able to access the training that Euromoney Learning has got to offer. If I was going to describe EBI in just one word, it would be credibility. I'd like to take this opportunity on behalf of all of us at Euromoney Learning to thank you the Egyptian Banking Institute for this partnership. ”



**Mr. Chris Jenkins**

Head of ZISHI Group



“

Partnering with EBI has been exceptionally rewarding, we've learned so much and grown in tandem through unprecedented times in the previous few years. We managed to do that whilst ensuring Egyptian bankers continue to get the best training, keep up the good work and long may our partnership continue. ”

# Testimonials



**Ms. Kathleen Berman**  
Vice President, Marketing &  
Communications, Graduate  
School of Banking



“ We have been working closely with EBI to identify and bring high potential talented bankers to the United States for world class learning and networking. We appreciate this partnership very much, and we have really enjoyed meeting and sharing knowledge with our Egyptian banking friends. EBI has been an instrumental partner in helping us identify and bring appropriate bankers to the City of Madison, Wisconsin or in some cases, to run digital programs virtually so that people can stay right where you are in Egypt. It is a pleasure to work with EBI, the staff is terrific, efficient, organized, very customer focused and we really enjoy this partnership. ”



**Andrew Barnes**  
CEO, GO1



“ Egypt has always been a strategic market that we were keen to establish our footprint in. We are pleased that we partnered with the pioneering Egyptian Banking Institute via our distribution partner, Consultrics. This partnership will make it easy for banks in Egypt to quickly access our extensive library which offers much depth and breadth. ”

# Training Packages

## Anti Money Laundering

In this package, participants will learn the basic concepts of money laundering including the financing of terrorism, the latest international developments in the area of anti-money laundering and combating the financing of terrorism. Participants will also develop skills in conducting customer due diligence and detecting suspicious transactions.

## Investment and Treasury

In this package, participants will learn the basic principles of investing and trading in securities, mutual funds, security custody in addition to acquiring the skills needed in Dealing Room Activities. The participants will learn also the role and impact of asset/ liability management in executing bank strategies, enhancing bank profitability and Fundamentals of Stock Analysis and Valuation in addition to Portfolio and Funds Management. Participants will also develop skills of how to Measure & Evaluate Banks Performance.

## Credit and Finance

This package considers financial statement analysis to effect financial lending, leasing decisions and the credit process and its analysis (including cash flow analysis and cash flow projections).

Moreover, this package covers financing Mortgage, following up on non-performing loans, lending process and its relevant regulations too. Finally, offered financial statements analysis courses target different audience through various styles within this package.

## Detection of Forgery

In this package, participants will acquire the skills necessary for the detection of forged currencies and falsified documents, as well as learning the responsibilities of bank employees in dealing with cases of forgery and falsified documents. Participants will also acquire the skills required to differentiate between genuine and false official signatures and stamps.

## Accounting and Audit

This package is designed to address the modern approach of auditing in alignment with bank's strategy, professional standards and different types of risk exposure in the banking system in addition to introducing the systems of risk management and internal control according to the Committee of Sponsoring Organization (COSO) and the important role of internal control in risk management and within the frame of implementing corporate governance.



# Training Packages

## Banking Operations

This package considers various and different aspects that contribute to modern banking and banking management including Compliance, Financial Inclusion and Retail Banking. In relation to the Central Bank of Egypt directives, customers shall be educated about their rights and duties and how to be dealt with fairly through disclosure and transparency. Furthermore, Cash Department Importance, challenges and Trade Finance Courses are included to assure operations activities excellence. Finally, this package also covers SWIFTS and Letters of Guarantee.

## Risk Management

This package focuses on the concept of risk management, its function, processes in the banking environment and external environment impact. Also, this package analyzes and evaluates the risks of dealing with financial institutions. Moreover, the International Framework of Basel Accords and the Road to Basel IV Course included in this package aims to assure the safety of the international banking system through covering all requirements of banking system. Finally, Risk Management Package covers Enterprise Risk Management, ICAAP and reporting requirements too.

## Sale, Marketing, and Customer Care

All programs related to sales, retaining customers, customer relations, products marketing are included in this package.

## Corporate Governance

This package considers the essential governance knowledge and skills internally: Central Bank of Egypt governance instructions issued on 5th July 2021 and externally: International Finance Corporation (IFC) directives.

## Legal

In this package, participants will learn the legal framework for banking activities in Egypt. They will also learn the legal aspects of banking transactions in Egypt and certain foreign transactions, including the unified international rules of collection in addition to explaining the legal framework for arbitration, mediation and conciliation in financial industry and banking disputes and defining the process of Settlements in Banking Crimes.

# Training Packages

## SME

This package provides programs and certificates that include both; the core credit knowledge and concepts needed by creditors with special focus on small & medium enterprises and their related risks as well as the planning techniques, marketing philosophy and selecting the appropriate product development to fulfill the requirements of SME with respect to international best practices for operations and risk management. The package enables bankers to get acquainted with the learning process by empowering participants to think broadly, manage globally & compete strategically.

## Microfinance

The programs and certificates in this package are designed to effectively build human cadres in the banking and the non-banking financial institutions to provide financial services to microenterprises in a professional manner that is consistent with the financing international best practices.

## Entrepreneurship

The Entrepreneurship package guides participants towards the procedures and processes necessary to establish their own successful business and develop an effective business plan. The programs provided are concerned with the practical aspect, as it fosters potential entrepreneurs to focus on operational process and apply on their professional ideas.

## Skills for Success

The programs in this package help participants to get acquainted with the needed skills in the workplace such as communication, team building, business etiquette, time management, and others. These skills are the ones needed to learn and develop their capabilities to cope with the work environment.

## Human Resources

This package consists of HR training programs that aim at teaching HR professionals the knowledge, skills, and attitudes to be used in their job.

# Training Packages

## Leadership Development

This package consists of Leadership & Management programs that help participants fulfill their potential through effective training in all leadership areas. The programs of this package will support participants in learning how to become more successful leaders, improve communication, make better decisions, manage conflicts, and lead others through times of change.

## Information Technology

A comprehensive Information Technology Training portfolio covering the massive demand of the Banking Sector on all levels. From the hardware layer: Infrastructure & Networking to Software Layers: Core Banking, Middleware, integration, Software Development and new technologies: Artificial Intelligence (AI), Data Science & Analytics, Robotic Process Automation (RPA) & Blockchain. In Addition to Digital Transformation & FinTech that are currently re-shaping the Banking & Financial Services Industry. Whether you're managing mission critical technology initiatives, developing your technical talent pipeline or launching Digital products and services to the market, our innovative and flexible learning solutions equip you for success.



# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
Credit and Finance					
01	Syndicated Loans		—	—	—
02	Contract Finance		—	—	—
03	Financial Modelling using Excel		—		—
04	Fundamentals of Financial Statement Analysis		—		—
05	Mastering Financial Statement Analysis		—		—
06	Corporate finance		—	—	—
07	Financing Start-up Investment Projects – Future Cash Flow Analysis		—	—	—
08	Project Finance Masterclass	—	—		—
09	Corporate Banking Masterclass	—	—		—
10	Corporate Debt Recovery and Collection Techniques	—	—		—
11	Tools of Credit Analysis	—		—	—
12	Credit Administration Functions	—		—	—
13	Banking Information	—		—	—
14	Financial Analysis for Evaluation, Finance, and Investment	—		—	
15	Mortgage Finance	—		—	—
16	Non-performing Loans and Methods of Problem Loan Resolution	—		—	—
17	Financing Investment Projects - Cash Flow Analysis	—		—	
18	Principles of Corporate Finance	—		—	
19	Practical Applications of Credit Analysis - Case Studies	—		—	—

# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
Banking Operations					
20	Foreign Trade		—	—	—
21	Foreign Trade Operations	—		—	
22	Products Design and Development			—	—
23	Banking Systems and Operations Framework				
24	Quality Management for Banking Operations		—		—
25	Universal Teller Technical Skills				
26	Liquidity Management		—	—	—
27	Trade Finance – Case Studies		—	—	—
28	Cash Management				
29	Wealth Management		—		—
30	Cost Efficiency		—		—
31	Cards Operations and Settlement – Introductory		—		—
32	Cards Operations and Settlement – Advanced		—		—
33	How Digital Banking and FinTech is Changing Banking		—		—
34	Maximizing retail productivity by frontliners		—	—	—
35	Consumer Retail Banking		—	—	—
36	Retail Banking for Professionals	—	—		—
37	ESG & Risk Management for Banks	—	—		—
38	Trade Finance	—	—		—

# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
39	Uniform Customs and Practices for Documentary Credit	—		—	—
40	Local / Foreign Letters of Guarantee and Standby Letters of Credit	—		—	
41	SWIFT Messages (Letters of Credit, Letters of Guarantee and Collections)	—		—	—
42	SWIFT (Transfers: Clients and Banks)	—		—	—
43	Examination of Documents Presented under Documentary Letters of Credit - Case Studies	—		—	—
44	Financial Inclusion	—		—	—
45	Customer Rights Protection	—		—	
46	The New Updates in Swift Messages Guarantee Letters	—		—	—
47	Study How to Set Up a Branch	—		—	—
48	Sustainability	—		—	
Investment & Treasury					
49	Dealing Room Activities		—	—	—
50	Asset and Liability Management			—	—
51	Measuring & Evaluating Banks Performance		—	—	—
52	Fixed Income		—	—	—
53	All you need to know about Treasury Products		—		—
54	Managing Asset & Liability – Advanced		—		—
55	Investment in Securities	—		—	
56	Fundamental Stock Analysis and Valuation	—		—	—



# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
57	Portfolio and Funds Management	—		—	—
Accounting & Audit					
58	Internal Control System		—		—
59	Financial Accounting		—	—	—
60	Treasury Audit		—	—	—
61	IT auditing for Internal Auditors		—	—	—
62	Audit Report Writing		—	—	—
63	Fundamental of Risk Based Audit		—		—
64	Advanced Risk Based Audit		—		—
65	The Effectiveness of Internal Control System - Intermediate		—		—
66	Effective Budgeting & Cost Control	—	—		—
67	Internal Audit from the Risk Perspective	—		—	
68	Financial Statements of Companies under the Egyptian Accounting Standards	—		—	—
69	The Framework of Internal Control Systems	—		—	
70	Documents of Internal Auditor	—		—	—
Legal					
71	Introduction to Check Law	—		—	
72	Crimes Related to Banking Operations	—		—	—
73	Legal Aspects of Banking Activities	—		—	

# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
74	Legal Aspects of Banking Activities	Blended		—	
75	Companies Types and Laws	—		—	—
76	Arbitration and Alternative Settlements in Banking Disputes	—		—	—
77	Settlements in Banking Crimes	—		—	—
78	Legal Aspects of Credit and Finance	—		—	—
79	Legal Aspects for L/C	—		—	—
80	Credit contracts and bank guarantees	—		—	—
81	Legal Provisions for Administrative Contracts	—		—	—
82	The Central Bank, Banking System, and Monetary Law issued by Law 194 of 2020	—		—	
Risk Management					
83	Risk Management for Trade Tools		—	—	—
84	Market Risk Management and its Significance to Basel II and III		—	—	—
85	Retail Credit Risk		—		—
86	Operational Risk - Best Practice		—	—	—
87	Liquidity Risk Management and Internal Liquidity Adequacy Assessment Process (ILAAP) – Overview		—	—	—
88	Risk Management framework		—	—	—
89	The Practitioner Guide to Basel II and III		—		—
90	The Practitioner Guide to Basel II, III, and the road to Basel IV	Blended			—
91	Stress Testing		—	—	—
92	Credit Risk Management to Drive Business Growth – Analysis cases		—	—	—
93	Enterprise Risk Management		—		—

# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
94	Risk Management Framework	—	—		—
95	Retail Credit Risk Analysis & Scoring	—	—		—
96	Introduction to Credit Risk	—	—		—
97	Introduction to Operational Risk	—	—		—
98	Implementing Operational Risk	—	—		—
99	Credit Risk Management Basics and Credit Rating	—		—	—
100	The International Framework of Basel Accords and the Road to Basel IV	—		—	
101	Methods of Measuring and Managing Risks	—		—	
102	Credit Risk Management and Analysis-Case Studies	—		—	—
103	Operational Risk Management - Overview	—		—	
104	Evaluation of Banks and Financial Institutions Risks	—		—	—
105	Internal Capital Adequacy Assessment Process (ICAAP) - Overview	—		—	—
Detection of Forgery					
106	Latest Fraud Trends in Electronic Payment		—	—	—
107	Detection of Forgery and Falsification of Documents	—		—	
108	New Techniques of Falsification in Credit Card Fraud	—		—	—
109	The Release of \$ 100 Bill	—		—	—
110	Detection of ATM Fraud	—		—	
Anti-Money Laundry					
111	Compliance Policies and Procedures in Practice		—		—
112	Converting Compliance Policies and Procedures into Management Actions		—		—



# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
113	KYC & CDD Best Practices		—	—	—
114	Fraud Detection, Prevention & Resolution	—	—		—
115	Preventing, Detecting and Investigating Financial Crime – A Practical Approach		—		—
116	Digital Banking, Payments & Financial Crime		—		—
117	Compliance, Risk and Controls		—		—
118	Anti-Money Laundering – Definition	—		—	—
119	Anti-Money Laundering - Advanced	—		—	
120	Anti-Money Laundering and Combating the Financing of Terrorism	—		—	
121	Anti-Money Laundering for Senior Management	—		—	—
122	New Techniques in Compliance	—		—	—
Corporate Governance					
123	Corporate Governance – What Really Matters?	—	—		—
124	Essentials of Bank Governance	—		—	
Leadership Development					
125	Change Matters			—	—
126	Creative Problem-Solving and Decision Making				
127	Emotional Intelligence				
128	Lead, Motivate & Inspire		—		—
129	Leadership Effectiveness				
130	Managing People		—		—
131	Strategic Management and Planning				
132	Strategic Problem Solving				

# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
133	Manager Management		—		—
134	Workplace Diversity		—		—
135	Conflict Resolution	—		—	—
Human Resources					
136	Virtual Workplace		—		—
137	Employee Onboarding		—		—
138	Measuring Results from Training		—		—
Skills for Success					
139	The Super Office Managers				
140	Critical Thinking				
141	Anger Management				
142	Building High-Performing Teams			—	—
143	Business Etiquette				
144	Communicating with Clarity and Impact				
145	Presenting with Impact			—	—
146	Time Management				
147	Creative Thinking and Innovation		—		—
148	Delegation: The Art of Delegating Effectively		—		—
149	Developing Corporate Behavior		—		—
150	Meeting Management		—		—
Sales, Marketing & Customer Service					
151	Marketing Essentials				

# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
152	Negotiating for Results				
153	Pathways to Service Excellence		—		—
154	Professional Selling Skills				
155	Vision, Energy & Passion to Serve - Professional Customer Service		—		—
156	Excellence in customer service: Call Center		—		—
157	Coaching Salespeople		—		—
158	Sales Management	—		—	
Small & Medium Enterprises					
159	SME Facility Structure		—	—	—
160	Financing Small and Medium Enterprises - SMEs	—		—	—
161	Management of Non Performing Loans for SMEs	Blended		—	
162	CRM for Small Business / Effective Guide	Blended		—	
163	Marketing Strategies and Distribution Channels for Acquisition	Blended		—	
Micro Fianance					
164	Microlending for MFIs	—		—	
Information Technology					
165	Microsoft Outlook®		—	—	—
166	Microsoft Word - Level I		—		—
167	Microsoft Word - Level II		—		—
168	Microsoft Excel® - Level I		—		—
169	Microsoft Excel® - Level II		—		—



# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
170	Microsoft Excel® - Level III		—		—
171	Microsoft Access™ - Level I		—		—
172	Microsoft Access™ - Level II		—		—
173	Microsoft PowerPoint®		—		—
International Programs					
174	ACI Dealing Certificate Preparation Course		—	—	—
175	ACI Operations Certificate Preparation Course		—	—	—
176	Auditing the Enterprise Risk Management Process	—	—		—
177	Bank Financial Management – B@nkSim		—	—	—
178	Better, Faster, Cheaper: Streamlining Audit Process	—	—		—
179	Credit Risk Management for Relationship & Portfolio Managers	—	—		—
180	Derivatives Solutions for Corporate Treasury	—	—		—
181	Developments in Documentary Trade Finance with Focus on Digitalization	—	—		—
182	Digital Innovation in Banking	—	—		—
183	Financing SDGs in Egypt	—	—		—
184	Fraud & Corruption Auditing	—	—		—
185	Governance, Risk and Compliance	—	—		—
186	High-Impact Audit Report Writing Techniques for Audit Professionals	—	—		—
187	Innovation in Internal Audit	—	—		—
188	Internal Audit and the Implementation of COSO	—	—		—
189	Mobile Banking Masterclass	—	—		—

# Programs INDEX

No.	Course Title	In Class		Virtual	
		English	Arabic	English	Arabic
190	Trading Simulation – Risks in Market Making and Client Execution	—	—		—
191	Early Warning Signals in SMEs for Corporate Credit	—	—		—
192	Loan Restructuring	—	—		—
193	Blockchain for Banking and Financial Services	—	—		—
194	Digital Transformation and Fintech	—	—		—
195	Digital Transformation & Fintech in Banking	—	—		—
196	Managing Database Risk	—	—		—
197	Managing Risk in Electronic Banking	—	—		—
198	Transforming Your IT Division		—	—	—
199	Lead 4 Success	—	—		—
200	Self-Care & Leader Resiliency for Personal Effectiveness during Demanding Times		—	—	—

# On Demand Programs

No.	Course Name	Modality	Language
Credit and Finance			
01	Corporate Finance & Valuation Methods	VRT	English
02	Addressing the Challenges of COVID-19: Evaluating Liquidity	VRT	English
03	Advanced Cashflow Modeling	VRT	English
04	Credit for Decision Makers	VRT	English
05	Credit for Senior Managers	VRT	English
06	Solutions for Corporate Credit Critical Cases	In-Class	English
07	Modelling and Forecasting	VRT	English
08	Finance for Non Finance	VRT/ In-Class	English
09	مبادرات البنك المركزي لدعم الاقتصاد الوطني	VRT	Arabic
10	Crash Credit	In-Class	English
11	Corporate Credit Analyst	In-Class	English
12	Introduction to Credit Analysis	In-Class	English
13	Principles of Corporate Finance	VRT/ In-Class	English
14	قواعد نظام تسجيل الائتمان بالبنك المركزي المصري	In-Class	Arabic
15	Banks Credit Analysis and Ratings Course	Blended	English
16	Financing Investment Projects - Cash Flow Analysis	VRT/ In-Class	English
Banking Operations			
17	Retail Operation Management	In-Class	English
18	Retail Credit Management	In-Class	English
19	Introduction to Economics	In-Class	Arabic
20	Bank Awareness - EGY POST	VRT/ In-Class	English
21	خدمات غرفة المقاصة الآلية	In-Class	Arabic



# On Demand Programs

No.	Course Name	Modality	Language
22	The latest update in Incoterms 2020 workshop	In-Class	English
23	Wolfsberg Trade Finance Principles Compliance Requirements January 2021 - VRT	VRT	English
24	The Impact of Covid-19 on the Macro-Economic Indicators	In-Class	English
25	Contracting Finance program	VRT	English
26	Compliance Requirements for 2021 in respect of Payment Transparency standards	VRT	English
27	Utilizing the Concepts of Microeconomics in the New Norm of COVID-19	VRT	English
28	Trade Finance Risk Base	VRT/ In-Class	English
29	FROM MT TO MX THE NEW ISO 20022 PAYMENT MESSAGES	VRT	English
30	خطط التعافي وطرق التعامل مع البنوك المتعثرة	In-Class	Arabic
31	Changes in the World Economy and Their Impact on the Egyptian Macroeconomic Indicators Workshop	In-Class	English
Investment & Treasury			
32	Familiarize Yourself with TREASURY	VRT/ In-Class	English
33	Treasury & Capital Markets program	VRT	English
34	الاندماج والاستحواذ	In-Class	Arabic
Accounting & Audit			
35	How to Conduct Remote Audit program -VRT	VRT	English
36	Foreign Exchange Workshop - Bourse Game	VRT	English
37	مقدمة في المحاسبة المالية	VRT/ In-Class	Arabic
38	معييار المحاسبة المصري رقم (٤٩) عقود التأجير	VRT/ In-Class	Arabic
39	How to Conduct Remote Audit program	VRT	English
40	IFRS 9 for Banks / Financial Institutions and CBE Related Regulations - VRT	VRT	English
41	الحسابات والتكاليف في المصارف	In-Class	Arabic
42	مؤشرات حدوث الأخطاء والغش في القوائم المالية	In-Class	Arabic

# On Demand Programs

No.	Course Name	Modality	Language
43	Quality Assurance and Improvement Program (QAIP) for Internal Auditors	In-Class	English
Legal			
44	قانون الضرائب المصري	VRT/ In-Class	Arabic
45	برنامج الاحكام القانونية للعقد الالكتروني	VRT/ In-Class	Arabic
46	التحقيقات الإدارية وادارتها للعاملين بالإدارات القانونية وإدارة الموارد البشرية	VRT/ In-Class	Arabic
47	ملاحق قانون تنظيم الضمانات المنقولة طبقا للقانون رقم ١١٥ لسنة ٢٠١٥ ولائحته التنفيذية	VRT/ In-Class	Arabic
Risk Management			
48	Credit Risk Manager	VRT	English
49	Head of Credit Risk	VRT	English
50	Duties of Operational risk manager	VRT	English
51	Measuring and Managing Market Risk	VRT	English
Detection of Forgery			
52	أساسيات الكشف عن التزوير والتزوير	In-Class	Arabic
53	الكشف عن تزوير المستندات	VRT/ In-Class	Arabic
54	الكشف عن التزوير والتزوير - حالات عملية	In-Class	Arabic
55	الكشف عن التزوير في اليوان الصيني (CNY)	In-Class	Arabic
56	طرق التزوير الحديثة لبطاقات الرقم القومي وكيفية كشفها	In-Class	Arabic
Anti-Money Laundering			
57	ورشة عمل عن تعزيز فاعلية الالتزام بمتطلبات مكافحة غسل الأموال و تمويل الإرهاب	In-Class	Arabic
58	ورشة عمل عن فعاليات مكافحة غسل الأموال	In-Class	Arabic
59	العملات الافتراضية ومخاطر غسل الأموال	In-Class	Arabic
Islamic Package			
60	صيغ المعاملات المصرفية وفقاً للمفاهيم الشرعية	In-Class	Arabic

# On Demand Programs

No.	Course Name	Modality	Language
61	المرايحات وضوابطها الشرعية – حالات عملية	In-Class	Arabic
62	مبادئ العمل المصرفي في البنوك المعاملات الإسلامية	In-Class	Arabic
Corporate Governance			
63	Corporate Governance Best Practices	In-Class	English
Leadership Development			
64	Unleash the Unknown: Leadership Coaching	VRT	English
65	The Principles of Management by Objectives	VRT	English
66	Crisis Management and Crisis Communication	VRT	English
67	Silega Commander Simulation Game	In-Class	English
68	Silega Expedition Simulation Game	In-Class	English
69	Silega Pulse Simulation Game	In-Class	English
70	Culture Change as a Sustained Approach for Success	VRT	English
71	Leadership and Influence	In-Class	English
Skills for Success			
72	Mind Control Beyond Managing Stress	VRT	English
73	Self Motivation and Confidence	VRT	English
74	لغة الإشارة	In-Class	Arabic
75	Work Smarter, Not Harder: Time Management Tools	VRT	English
76	Creating Positive Mindset	VRT	English
77	Self Confidence and Affirmation	VRT	English
78	Emotional Agility	VRT	English
79	Across Generation Management	VRT	English
80	Professional Training of Trainers (TOT)	BLD	English



# On Demand Programs

No.	Course Name	Modality	Language
81	دعم أساسيات الحياة والإسعافات الأولية	In-Class	Arabic
82	Digital Body Language	VRT	English
83	Communication Strategies	In-Class	English
84	Silega Cold War Simulation Game	In-Class	English
85	تدريب وتنمية مهارات مسؤولي الأمن وغرف المراقبة بالبنوك	In-Class	Arabic
86	Knowledge Management	In-Class	English
87	Trust Building and Resilience Development	In-Class	English
Sales, Marketing & Customer Service			
88	Customer Care for People with Disabilities	In-Class	English
89	Building a Customer Centric Culture	VRT	English
90	Marketing Analytics	VRT	English
91	Success in the Era of Virtual Selling	VRT	English
92	Promotion and Personal Selling	In-Class	English
93	Marketing Management	In-Class	English
94	Social Media in the Workplace	In-Class	English
95	Social Media Marketing	In-Class	English
96	Silega Care Simulation Game	In-Class	English
97	Overcoming Sales Objections	In-Class	English
98	Overcoming Sales Objections	VRT	English
99	Sales Management	VRT	English
100	Sales Management	In-Class	English
101	Social Media Marketing	VRT	English

# On Demand Programs

No.	Course Name	Modality	Language
102	Top 10 Sales Secrets	In-Class	English
103	Top 10 Sales Secrets	VRT	English
104	Evolution of Customer Service	In-Class	English
105	Building a Brand on Social Media	In-Class	English
Human Resources			
106	Competency-Based Interviewing Skills (CBI)	VRT	English
107	مستجدات قانون العمل	In-Class	English
108	Performance Management	In-Class	English
109	Training Needs Analysis	VRT	English
110	HR Cost Optimization	VRT	English
111	HR Digital Transformation	VRT	English
112	Employee Motivation	In-Class	English
113	Hiring Strategies	In-Class	English
SME			
114	التخطيط الاستراتيجي للمعاملات المصرفية للمشروعات الصغيرة والمتوسطة	In-Class	Arabic
115	Strategic Planning for SME Banking	In-Class	English
116	Principles of Accounting for SMEs	VRT/ In-Class	English
117	Cash Flow Analysis & Projections	In-Class	English
118	لخدمات البنوك للمشروعات الصغيرة والمتوسطة للمصرفيين	VRT/ In-Class	Arabic
119	SME Banking for Bankers	In-Class	English
120	Principal's Financing Small and Medium Enterprises	In-Class	English
121	تمويل المشروعات الصغيرة والمتوسطة	VRT/ In-Class	Arabic

# On Demand Programs

No.	Course Name	Modality	Language
122	إدارة علاقات عملاء المشروعات الصغيرة والمتوسطة	In-Class/ e-Learning	Arabic
123	SME Banking Master Class	In-Class	English
124	البرنامج المتكامل للتمويل والخدمات المصرفية للمشروعات الصغيرة والمتوسطة "التسويق وإدارة علاقات العملاء"	In-Class	Arabic
125	Financial Statement Analysis for SME	VRT/ In-Class	English
126	التحليل المالي والمؤشرات المالية للمشروعات الصغيرة والمتوسطة	In-Class	Arabic
127	إعداد وتقييم دراسات الجدوى للمشروعات الصغيرة والمتوسطة	In-Class	Arabic
128	Industry Analysis	VRT/ In-Class	English
129	دور مديري الغروع في تنمية محفظة إقراض المشروعات الصغيرة والمتوسطة – الوسائل والأدوات	VRT/ In-Class	Arabic
130	أساسيات الائتمان للمشروعات الصغيرة والمتوسطة	VRT/ In-Class	Arabic
131	التحليل الائتماني للمستويات الاشرافية	VRT/ In-Class	Arabic
132	Crash Credit Certificate for SME Bankers	In-Class	English
133	Credit and Risk Certificate for SME Bankers	In-Class	English
134	شهادة الائتمان والمخاطر للمصرفيين في قطاع المشروعات الصغيرة والمتوسطة	In-Class	Arabic
135	Fundamentals of Credit for SMEs	In-Class	English
Micro Finance			
136	التأهيل الناجح لأخصائي المشروعات متناهية الصغر	In-Class	Arabic
137	إدارة المتأخرات للمشروعات متناهية الصغر	In-Class	Arabic
138	الإدارة الناجحة لتمويل المشروعات متناهية الصغر	In-Class	Arabic
139	"الاقراض المصرفي لمؤسسات التمويل متناهي الصغر"	In-Class	Arabic
140	الاقراض متناهي الصغر لمؤسسات التمويل الاصغر	VRT/ In-Class	Arabic
141	الشهادة المتخصصة في التمويل متناهي الصغر	VRT/ In-Class	Arabic



# On Demand Programs

No.	Course Name	Modality	Language
SME - Entrepreneurship			
142	دليل المشروعات الصغيرة والمتوسطة للتعامل الفعال مع البنوك	In-Class/ e-Learning	Arabic
143	المستوى المتقدم لبدء الاعمال الخاصة	In-Class	Arabic
144	Advanced Guide to Start Your Business	In-Class	English
IT Training			
SANS			
145	FOR578: Cyber Threat Intelligence	VRT/ In-Class	English
146	FOR585: Smartphone Forensic Analysis In-Depth	VRT/ In-Class	English
147	FOR572: Advanced Network Forensics: Threat Hunting, Analysis, and Incident Response	VRT/ In-Class	English
148	FOR308: Digital Forensics Essentials	VRT/ In-Class	English
149	SEC575: Mobile Device Security and Ethical Hacking	VRT/ In-Class	English
150	MGT551: Building and Leading Security Operations Centers	VRT/ In-Class	English
151	MGT525: Managing Cybersecurity Initiatives and Effective Communication	VRT/ In-Class	English
IBM			
152	Administering IBM Operational Decision Manager V8.7.1	VRT/ In-Class	Bilingual
153	Administering WebSphere Application Server Liberty Profile V9	VRT/ In-Class	Bilingual
154	WebSphere Application Server V9 Administration	VRT/ In-Class	Bilingual
155	Administration of IBM DataPower Gateway V7.6	VRT/ In-Class	Bilingual
156	Advanced Data Preparation Using IBM SPSS Modeler (v18.1.1)	VRT/ In-Class	Bilingual
157	AIX Basics	VRT/ In-Class	Bilingual
158	Advanced Tools for AIX Performance Analysis	VRT/ In-Class	Bilingual
159	AIX Network Installation Manager (NIM) I: Concepts and Configuration	VRT/ In-Class	Bilingual
160	An Introduction to the z/OS Environment	VRT/ In-Class	Bilingual

# On Demand Programs

No.	Course Name	Modality	Language
161	Administration of IBM WebSphere Process Server V7	VRT/ In-Class	Bilingual
Microsoft Courses - Provided in Cooperation with Local Technology Providers			
162	Course AZ-500T00-A: Microsoft Azure Security Technologies	VRT/ In-Class	Bilingual
163	Course SC-200T00: Microsoft Security Operations Analyst	VRT/ In-Class	Bilingual
164	Course SC-300T00: Microsoft Identity and Access Administrator	VRT/ In-Class	Bilingual
165	Course SC-400T00: Microsoft Information Protection Administrator	VRT/ In-Class	Bilingual
166	Microsoft Project	VRT/ In-Class	Bilingual
167	MTA Networking Fundamentals	VRT/ In-Class	Bilingual
168	Installation, Storage, Compute Windows Server 2016	VRT/ In-Class	Bilingual
169	Networking with Windows Server 2016	VRT/ In-Class	Bilingual
170	Course MS-203T00: Microsoft 365 Messaging	VRT/ In-Class	Bilingual
171	Course AZ-900T00-A: Microsoft Azure Fundamentals	VRT/ In-Class	Bilingual
172	Course AZ-104T00: Microsoft Azure Administrator	VRT/ In-Class	Bilingual
173	Course AZ-140T00: Configuring and Operating Microsoft Azure Virtual Desktop	VRT/ In-Class	Bilingual
174	Course MD-100T00: Windows 10	VRT/ In-Class	Bilingual
175	Course MD-101T00: Managing Modern Desktops	VRT/ In-Class	Bilingual
176	Course MS-500T00-A: Microsoft 365 Security Administration	VRT/ In-Class	Bilingual
177	Course MS-100T00: Microsoft 365 Identity and Services	VRT/ In-Class	Bilingual
178	Course MS-101T00: Microsoft 365 Mobility and Security	VRT/ In-Class	Bilingual
179	Course MS-700T00: Managing Microsoft Teams	VRT/ In-Class	Bilingual
180	Course SC-300T00: Microsoft Identity and Access Administrator	VRT/ In-Class	Bilingual
181	Course SC-400T00: Microsoft Information Protection Administrator	VRT/ In-Class	Bilingual
182	Administering Windows Server Hybrid Core Infrastructure (beta)	VRT/ In-Class	Bilingual

# On Demand Programs

No.	Course Name	Modality	Language
183	Configuring Windows Server Hybrid Advanced Services (beta)	VRT/ In-Class	Bilingual
184	Programming in C#	VRT/ In-Class	Bilingual
185	Programming in HTML5, JavaScript & CCS3	VRT/ In-Class	Bilingual
186	Developing ASP.NET Core MVC Web Applications	VRT/ In-Class	Bilingual
187	Microsoft Azure	VRT/ In-Class	Bilingual
188	Designing and Implementing Microsoft DevOps solutions	VRT/ In-Class	Bilingual
189	Designing and Implementing Cloud-Native Applications Using Microsoft Azure Cosmos DB	VRT/ In-Class	Bilingual
190	Course DA-100T00-A: Analyzing Data with Power BI	VRT/ In-Class	Bilingual
191	Developing SQL Databases	VRT/ In-Class	Bilingual
192	Developing SQL Data Models	VRT/ In-Class	Bilingual
193	Implementing a Machine Learning Solution with Microsoft Azure Databricks	VRT/ In-Class	Bilingual
Oracle Courses - Provided in Cooperation with Local Technology Providers			
194	Oracle Java SE 8	VRT/ In-Class	Bilingual
195	Oracle Database 12c	VRT/ In-Class	Bilingual
196	R12.1 Oracle Human Capital Management New Features	VRT/ In-Class	Bilingual
197	R12.2 Oracle E-Business Suite Fundamentals	VRT/ In-Class	Bilingual
198	Oracle Database 12c	VRT/ In-Class	Bilingual
199	Oracle Database Security	VRT/ In-Class	Bilingual
200	Oracle SOA Suite 12c	VRT/ In-Class	Bilingual
201	Oracle Service Bus 12	VRT/ In-Class	Bilingual
202	SOA Adoption and Architecture Fundametnatls	VRT/ In-Class	Bilingual

# On Demand Programs

No.	Course Name	Modality	Language
203	Oracle Data Integrator	VRT/ In-Class	Bilingual
204	Oracle Enterprise Data Quality 12c	VRT/ In-Class	Bilingual
205	Oracle Data Modeling and Relational Database Design	VRT/ In-Class	Bilingual
206	Oracle Big Data Fundamentals	VRT/ In-Class	Bilingual
207	Oracle Coherence 12	VRT/ In-Class	Bilingual
208	Oracle Fusion Middleware 12	VRT/ In-Class	Bilingual
209	Oracle WebLogic Server 12	VRT/ In-Class	Bilingual
210	UNIX and Linux Essentials Ed 1	VRT/ In-Class	Bilingual
211	Exadata and Database Machine Administration Seminar	VRT/ In-Class	Bilingual
212	Siebel Technical Foundations 15.5	VRT/ In-Class	Bilingual
213	Oracle Customer Hub Rel 15.5 Ed 1	VRT/ In-Class	Bilingual
214	Oracle FCUB Technical Architecture Overview 12.0.3	VRT/ In-Class	Bilingual
215	Oracle FLEXCUBE	VRT/ In-Class	Bilingual
PECP Courses - Provided in Cooperation with Local Technology Providers			
216	ISO/IEC 20000	VRT/ In-Class	English
217	ISO 9001 Quality Management	VRT/ In-Class	English
218	ISO 13053 Six Sigma Methodology	VRT/ In-Class	English
219	Certified Data Protection Officer – GDPR	VRT/ In-Class	English
220	Lead Digitalization and Electronic Archiving Manager	VRT/ In-Class	English
221	ISO/IEC 38500 Lead IT Corporate Governance	VRT/ In-Class	English
222	ISO 31000 Lead Risk Manager	VRT/ In-Class	English



# On Demand Programs

No.	Course Name	Modality	Language
223	Lead Disaster Recovery Manager	VRT/ In-Class	English
224	ISO 22301 Business Continuity Management Lead Implementer	VRT/ In-Class	English
225	ISO 22316 Organizational Resilience Lead Resilience Manager	VRT/ In-Class	English
226	Certified ISO/IEC 27001 Lead Implementer	VRT/ In-Class	English
227	ISO/IEC 27002 Lead Manager	VRT/ In-Class	English
228	ISO/IEC 27005 Lead Risk Manager	VRT/ In-Class	English
229	ISO/IEC 27035 Lead Incident Manager	VRT/ In-Class	English
230	Certified Cybersecurity Essentials CSE	VRT/ In-Class	English
231	ISO/IEC 27032 Lead Cybersecurity Manager	VRT/ In-Class	English
232	ISO/IEC 27033 Lead Network Security	VRT/ In-Class	English
233	Lead Ethical Hacker	VRT/ In-Class	English
234	Lead SCADA Security Manager	VRT/ In-Class	English
235	Lead Pen Test Professional	VRT/ In-Class	English
236	Lead Cloud Security Manager	VRT/ In-Class	English
CISCO Courses - Provided in Cooperation with Local Technology Providers			
237	CCNA CyberOps Understanding Cisco Cybersecurity Fundamentals (SECFND)	VRT/ In-Class	Bilingual
238	Implementing Cisco Cybersecurity Operations (SECOPS)	VRT/ In-Class	Bilingual
239	Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR)	VRT/ In-Class	Bilingual
240	Implementing Cisco Enterprise Advanced Routing and Services (ENARSI)	VRT/ In-Class	Bilingual
241	Implementing and Operating Cisco Data Center Core Technologies (DCCOR)	VRT/ In-Class	Bilingual
242	Designing Cisco Data Center Infrastructure (DCID)	VRT/ In-Class	Bilingual
243	Implementing Cisco Application Centric Infrastructure (DCACI)	VRT/ In-Class	Bilingual
244	Configuring Cisco MDS 9000 Series Switches (DCMDS)	VRT/ In-Class	Bilingual

# On Demand Programs

No.	Course Name	Modality	Language
245	Implementing Cisco Collaboration Applications (CLICA)	VRT/ In-Class	Bilingual
246	Implementing Cisco Advanced Call Control and Mobility Services (CLACCM)	VRT/ In-Class	Bilingual
247	Implementing Automation for Cisco Collaboration Solutions (CLAUI)	VRT/ In-Class	Bilingual
248	Securing Networks with Cisco Firepower Next Generation Firewall (SSNGFW)	VRT/ In-Class	Bilingual
249	Implementing and Configuring Cisco Identity Services Engine (SISE)	VRT/ In-Class	Bilingual
250	Securing Email with Cisco Email Security Appliance (SESA)	VRT/ In-Class	Bilingual
251	Securing the Web with Cisco Web Security Appliance (SWSA)	VRT/ In-Class	Bilingual
252	Implementing Automation for Cisco Security Solutions (SAUI)	VRT/ In-Class	Bilingual
253	Implementing Cisco Service Provider Advanced Routing Solutions (SPRI)	VRT/ In-Class	Bilingual
254	Implementing Automation for Cisco Service Provider Solutions (SPAUI)	VRT/ In-Class	Bilingual
EC Council Courses - Provided in Cooperation with Local Technology Providers			
255	CEH Ethical Hacker	VRT/ In-Class	Bilingual
256	CPENT Certified Penetration Testing Professional	VRT/ In-Class	Bilingual
257	Certified Threat Intelligence Analyst (CTIA)	VRT/ In-Class	Bilingual
258	Certified SOC Analyst (CSA)	VRT/ In-Class	Bilingual
259	ECIH Incident Handler	VRT/ In-Class	Bilingual
260	CHFI Forensic Investigator	VRT/ In-Class	Bilingual
261	CND Network Defender	VRT/ In-Class	Bilingual
262	ECES Encryption Specialist	VRT/ In-Class	Bilingual
263	ECSS Security Specialist	VRT/ In-Class	Bilingual
ISACA Courses - Provided in Cooperation with Local Technology Providers			
264	CISA Information Systems Auditor	VRT/ In-Class	Bilingual

# On Demand Programs

No.	Course Name	Modality	Language
265	CISM Certified Information Security Manager	VRT/ In-Class	Bilingual
266	CGEIT - Certified in the Governance of Enterprise IT	VRT/ In-Class	Bilingual
267	COBIT 2019 Foundation	VRT/ In-Class	Bilingual
268	CRISC - Certified in Risk and Information Systems Control	VRT/ In-Class	Bilingual
RedHat Courses - Provided in Cooperation with Local Technology Providers			
269	Red Hat System Administration	VRT/ In-Class	Bilingual
270	Red Hat Enterprise Linux Automation with Ansible (RH294)	VRT/ In-Class	Bilingual
271	RHCSA Rapid Track course	VRT/ In-Class	Bilingual
272	Red Hat OpenStack	VRT/ In-Class	Bilingual
273	Red Hat OpenShift	VRT/ In-Class	Bilingual
VMware Courses - Provided in Cooperation with Local Technology Providers			
274	VMware vSphere Install, Configure, Manage	VRT/ In-Class	Bilingual
275	VMware Horizon 7 Install, Configure, Manage	VRT/ In-Class	Bilingual
276	VMware Horizon 7 Troubleshooting and Performance Optimization	VRT/ In-Class	Bilingual
277	VMware vRealize Automation Install, Configure, Manage	VRT/ In-Class	Bilingual
278	VMware vRealize Automation Orchestration and Extensibility	VRT/ In-Class	Bilingual
279	VMware Cloud Automation Design and Deploy	VRT/ In-Class	Bilingual
ITSM Courses - Provided in Cooperation with Local Technology Providers			
280	ITIL 4 Foundation	VRT/ In-Class	Bilingual
281	ITIL 4 Specialist Create, Deliver and Support	VRT/ In-Class	Bilingual
282	ITIL 4 Specialist Drive Stakeholder Value	VRT/ In-Class	Bilingual

# Flagship Programs

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## Future Leaders Program



558 hrs



English



Blended



### Program Description

The “Future Leaders” is an interactive blended program designed to identify those who have leadership personalities, who are capable, innovative, and motivated enough to generate ideas for improving processes, quality, and service. Future leaders are also capable of converting their creative ideas into reality in order to enhance their organizations’ competitiveness.

This program capitalizes on the participants’ uniqueness, strengths, aspiration, and ability to apply their knowledge in real-life situations. The activities of this program will be the building blocks for the participants’ holistic development and hands-on experience. The program will enhance the technical knowledge of the participants as well as their leadership skills through in-class training, online interactive distance learning sessions, business simulations, e-learning, seminars, case studies, experiential learning, and international exposure.

### Target Audience

Participants who meet the following:

- Minimum 12 years of banking experience
- The age is between 35- 45 years old
- Perceived as a potential leader by his/her bank
- Managing teams with a minimum of 4 members
- High level of interpersonal skills and positive learning attitude



## Emerging Leaders Program



324 hrs



Bilingual



Blended



### Program Description

Competitiveness became the magic word all over the world. Investing in people is the core pillar for creating the human capital needed to achieve the promising solid economic programs. Banking sector, through the reform era has been directing a huge investment for banking calibres in order to be the promising emerging leaders. Up to date technical, economic and financial knowledge, as well as, soft and business skills are becoming essential tools for creating qualified leaders.

ELP is a tailored Blended program addressing a balanced combination between technical, management, and leadership knowledge. It focuses on equipping potential leaders in the banking sector with a thorough understanding of the technical aspects and leadership best-practices that have direct impact on the banking sector and their success.

### Target Audience

- Potential leaders with minimum 6 years of experience in the banking sector.
- between 28-40 years old

# The Human Resources Practitioner Certificate



218 hrs



English



In-Class

## Program Description

Our intent is to provide participants with the needed knowledge to be successful HR professionals, to manage human resources effectively, and to be knowledgeable consumers of HRM products. HR Practitioner must be able to identify effective HRM practices to purchase these services from a consultant, to work with the HRM department, or to design and implement them personally.

## Target Audience

HR professionals with a minimum of 2 years experience in HR field.



## Corporate Finance & Credit Certification Program



280 hrs



English



In-Class

MOODY'S  
ANALYTICS

FINANCIAL EDGE<sup>1</sup>

### Program Description

This Certification Program is provided by Financial Edge and Moody's Analytics; two global leaders in financial education, and with guidance from J.P.Morgan. The "Corporate Finance and Credit Certification Program" similar of J.P.Morgan's Corporate Finance & Credit program elements that is held in the USA.

### Target Audience

This program is customized and uniquely designed for high potential professionals in finance, risk and credit roles with some prior work experience.



## Foundation Program



152 hrs - in class  
104 hrs - VRT



Bilingual



In-Class / Virtual



### Program Description

The foundation program will provide the basis for preparing new hires to work in the banking and financial sector. The knowledge provided by this program is a recommended milestone towards preparing our emerging and future leaders to sustain the production of efficient calibers in the banking sector.

### Target Audience

The course is intended for newly hired, Junior bankers in different banking functions.



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In Partnership With:



**CFTE** Centre for Finance,  
Technology and  
Entrepreneurship



CENTRAL BANK OF EGYPT  
Egyptian Banking Institute



## School of Digital Banking

Digital Academy \_ in partnership with EBI and CFTE



8 Months



Bilingual



E-learning

### Program Description

The School of Digital Banking is a bespoke programme, providing participants with a comprehensive understanding of digital banking. It covers a range of topics, including an overview of the rise of digital banking, successful digital banking transformation, and different types of digital banks. This programme aims to give participants a clear understanding of the major trends and developments happening in digital banking, for them to understand how the industry is transforming and give them the main tools to be part of the transformation. By the end of the programme, participants will be equipped with the knowledge and skills they need to identify and evaluate digital banking opportunities, and to lead digital transformation initiatives within their organisation.

### Target Audience

All management financial professionals and supervisors across all functions of a bank and FinTechs who oversee teams and projects, make strategic decisions, and are responsible for meeting their organization's strategic goals.

- Managers
- Supervisors
- Business & retail teams
- Credit risk, compliance & strategy teams
- Support functions, operations & technology teams

# Mastering Information Security



40 hrs



Bilingual



In-Class

## Program Description

In accordance with the directives of His Excellency the Governor of the Central Bank of Egypt in the letter dated July 2018, 29, the Information Systems and Technology Training Department at the Banking Institute, in cooperation with the Central Bank of Egypt, launched the Information Security Initiative which aims to train 100 specialists in the field of information security to identify the best international practices in training with close cooperation with major and global companies, for example, SANS – FireEye.

**The initiative offers four training tracks:**

- Incident Handling Track
- Vulnerability Handling Track
- Digital Forensics
- Penetration Testing

## Target Audience

- Chief Information Security Officers (CISOs).
- Risk Managers.
- Cybersecurity Engineers.
- Cyber security officers



## Core Banking System (T24)



160 hrs



Bilingual



In-Class

### Program Description

Temenos T24 is one of the world's leading core banking software. Mainly used in transferring funds and daily activities etc.

EBI is keen to provide the full training packages & options for its clients for such well spread software & services.

### Target Audience

Financial Institution Managers and Directors (Business and Technology)



## Data Analysis & Data Science Track



120 hrs



Bilingual



In-Class

### Program Description

Today's businesses don't just collect data – they are data. By capturing every interaction, businesses know who they are and what they do. Yet despite this wealth of information, many businesses fail to use it to their advantage. Data points should be assets, not opportunities lost. "Data analysis and Data science" track is designed to apply mathematical principals to the analysis of data to come up with descriptive, predictive & prescriptive models. As advanced analytics and the use of data has been of major importance for increasing business revenue, better customer satisfaction, business decision making and improving operational efficiency, the track takes you through the use of machine learning and its major techniques for real-life use cases. It teaches you how to code all this using Python, which is one of the major programming languages used by data analysts and data scientists. This track does not require any prior programming or statistical skills.

### Target Audience

- IT Professionals
- Software Professionals.
- Personal who want to begin their career in Data Science.
- Data analysis professionals
- Anyone, who wants to gain their expertise in data science and advanced data analytics.
- Professionals who have access to data that can be analyzed to come up with important business, customer insights.



## Training for Employment (TFE)



23 hrs



Bilingual



E-learning



### Program Description

The program is designed for students in their final year and fresh graduates from governmental universities (Faculty of Commerce and Faculty of Economics and Political Science) and private universities (Faculty of Commerce, Faculty of Law, ... etc.). The TFE covers different and several topics including but not limited to business, interpersonal skills, and financial and banking. Also, it acts as a linkage between program graduates and Egyptian banks.

### Target Audience

Students in their final year and fresh graduates from governmental universities (Faculty of Commerce and Faculty of Economics and Political Science) & private universities (Faculty of Commerce, Faculty of Law, ... etc.).

# Qualification Programs

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## Certificate for Specialists in Demand Guarantees (CSDG)



105 hrs



English



In-Class

**The London Institute**  
of Banking & Finance

### Program Description

This program developed to let the candidates understand the industry rules, legislation and the challenges relating to demand guarantees and standby letters of credit, also, to be qualified to earn the professional CSDG certificate.

### Target Audience

Letters of Guarantee officers.



## Certificate for Documentary Credit Specialists (CDCS)



108 hrs



Bilingual



Blended

**The London Institute  
of Banking & Finance**

### Program Description

This program established to enable documentary credit practitioners to demonstrate practical knowledge and understanding of the complex issues associated with documentary credit practice to accurately check documents and manage documentary credit transactions. To be qualified to get the professional CDCS certificate via LIBF.

### Target Audience

This review course is intended for those who are working in the documentary credit and international trade fields and aim to become international practitioners.

## Certificate in International Trade & Finance (CITF)



60 hrs



English



In-Class

### Program Description

The Certificate in International Trade and Finance (CITF®) provides you as a trade, export and commodity specialist with a thorough understanding of international trade procedures, practices and legislation.

### Target Audience

Corporate, operations officers and any bank staff who are interested in international trade finance, and staff who newly joined trade finance departments

## Certificate in Trade Finance Compliance (CTFC)



60 hrs



English



In-Class

**The London Institute  
of Banking & Finance**

### Program Description

This new program allows the trade finance professionals all they need to prevent trade-based financial crimes such as terrorist financing, money laundering, fraud and corruption across the globe that will qualify the delegate to earn the CTFC certification.

### Program Audience

It is a valuable benchmark for Trade Finance Operations Staff, Relationship Managers, Bank Audit and Compliance Staff, and Risk Managers. Trade Finance Operations Staff, Relationship Managers, Bank Audit and Compliance Staff, and Risk Managers.



## CFA (Chartered Financial Analyst) -Level I



150 hrs - in class  
140 hrs - VRT



English



Blended

### Program Description

The Chartered Financial Analyst (CFA) is a professional qualification offered internationally by the American-based CFA Institute. The program covers a broad range of topics relating to investment management, Corporate finance, financial analysis, stocks, bonds, derivatives and other related areas to prepare the candidate to sit for the CFA exam.

### Target Audience

This program is intended for those who would like to pursue a career in Investment, corporate finance, financial analysis, Relationship management, financial consultancy, Portfolio management and Risk Management.





## Certified Management Accountant -Part I



120 hrs - In-Class  
100 hrs - VRT



English



Blended

### Program Description

The Certified Management Accountant (CMA) certification has been the global benchmark for management accountants and financial professionals. The CMA program is an advanced professional certification specifically designed to measure the accounting and financial management skills that drive business performance. The program covers the financial reporting, planning, performance, and control to prepare the candidate to sit for the CMA exam part one.

### Target Audience

CMA is recommended for the following professionals.  
Financial Team Leaders, Accounts Managers, Finance Managers, and Any individual who is directly or indirectly a part of Finance & Accounts.

# Certified Internal Auditor- Part I



72 hrs - In-Class  
58 hrs - VRT



English



Blended

## Program Description

The Certified Internal Auditor (CIA) is the only globally accepted designation for internal auditors. This program covers The standard by which internal auditing professionals demonstrate their knowledge and competence to facilitate and manage today's complex internal audit responsibilities that will qualify them to sit for the CIA exam.

## Target Audience

Internal Auditors in the banking and financial sectors.

## Certified International Retail Banker – CIRB



Level 1 - 55 hrs  
Level 2 - 70 hrs  
Level 3 - 46 hrs



English



In-Class

### Program Description

The CIRB programme is made up of the foundation programme Affiliate International Retail Banker, the management level programme Associate International Retail Banker, and the leadership level programme Certified International Retail Banker.

### Target Audience

Must have at least two years of retail experience.



# Certificates

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# Corporate Finance Credit Professional Certificate



In-Class - 309 hrs  
VRT - 284 hrs



Bilingual



Blended



## Certificate Description

This Intensive Certificate is the outcome of a collaboration between EBI "Egyptian Banking Institute" And NYIF "New York Institute of Finance" it is Presented as A Co-Branded Certificate Under the Name Of "Corporate Finance Credit Professional Certificate". The certificate Creating A Solid Understanding of Financial Accounting, Credit Risk Analysis, Cash Flow, Projections; Industry Analysis, and Debt Structuring. Participants Will Also Understand the Corporate Finance & Valuation Methods and Will Gain A Comprehensive Knowledge About Corporate Funding Alternatives and Financing Strategies.

Moreover, Throughout the Program the Participants Will Learn different supplementary topics That govern the Scope of Credit Activities.

Finally, Participants Will Practice at Two Trial Desks Where They Will Be Able to Utilize the Different Tools Learnt During the Program and Apply Them in Real Cases.

## Target Audience

This certificate is intended for credit department and financial institution employees, such as junior credit officers and relationship managers.



## Comprehensive Credit Certificate



4 Months



Bilingual



Virtual

### Certificate Description

The comprehensive credit course is designed to provide participants with the fundamentals of accounting and financial statements. It also enables them to understand lending techniques for effective credit decisions.

### Target Audience

The course is targeting newly hired bank employees, Non-Credit bank staff, and branch managers.

## Bank Lawyer Certificate



168 hrs



Arabic



In-class

### Certificate Description

The Bank Lawyer Certificate has been designed to develop the competencies of lawyers working in the banking system to become aware of the objectives and roles of the Legal Affairs Department and its relationship to other departments and branches in the banking system and external bodies. The lawyers will acquire different types of knowledge about banking operations, from a legal point of view, as well as identify the laws related to the banking work.

### Target Audience

The employees of the legal affairs departments of the banks. And also, the graduates of the faculty of law and passionate about joining the legal department of the banks.



## Certified SME Practitioner – Level 1



181 hrs - In-Class  
159 hrs - VTL



Bilingual



In-Class / VTL

 **Frankfurt School**  
of Finance & Management  
German Excellence. Global Relevance.

### Certificate Description

This certificate is designed to provide a Practitioner training to banking experts catering to the financial needs of small and medium enterprises. This Certificate enables bankers to get acquainted with the learning process by empowering participants to think broadly, manage globally and compete strategically. This certificate focuses on all aspects of Banking Credit whether short-term, medium-term or long-term, it also enables them to understand lending techniques for effective credit decisions.

### Target Audience

Entry level Bankers with current or potential SME responsibilities.





## Certified SME Professional - Level 2



98 hrs



English



Blended

**Frankfurt School**  
of Finance & Management

German Excellence. Global Relevance.

### Certificate Description

This certification is designed to provide a professional training to bankers catering to the financial needs of small and medium enterprises. Concepts and best practices are presented in five modules to enable the participants to understand a holistic approach to SME finance and, based on this, to be able to work optimally in one's own field of responsibility as well as to further successfully develop this business field.

### Target Audience

Mid-level SME Bankers.

# Youth Programs

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# Youth Programs

Course Title	Modality	Language	Hours
Banking & Finance			
Business Lending Certificate	Virtual	English	79
The Foundation Program	Virtual	English	114
Legal Aspects of Banking Activities	Virtual	Arabic	21
	In-Class	Arabic	24
Banking Systems and Operations Framework	Virtual	Arabic	31
	In-Class	Arabic	36
Performance & Management			
Training for Employment	E-learning	En/Ar	23
Communicating with Clarity and Impact	In-Class	En/Ar	8
Marketing Essentials	In-Class	En/Ar	14
Anger Management	In-Class	En/Ar	16
	Virtual	En/Ar	14
Negotiating for Results	In-Class	Arabic	16
	Virtual	Arabic	14
Presenting with Impact	In-Class	En/Ar	16
	Virtual	En/Ar	14
Time Management	In-Class	En/Ar	8
	Virtual	En/Ar	10
Sales Management	In-Class	En/Ar	12
	Virtual	En/Ar	10
Emotional Intelligence	In-Class	En/Ar	12
	Virtual	En/Ar	10
Small & Medium Enterprises			
Advanced Guide to Start Your Business	In-Class	En/Ar	40
Generate your Business (GYB)	In-Class	Arabic	16

# Youth Programs

Course Title	Modality	Language	Hours
SME Guide for Dealing with Banks	In-Class	Arabic	15
Information Technology			
Microsoft Word - Level 1	Virtual	En/Ar	13
Microsoft Word - Level 2	Virtual	En/Ar	13
Microsoft Excel - Level 1	Virtual	En/Ar	13
Microsoft Excel - Level 2	Virtual	En/Ar	13
Microsoft Excel - Level 3	Virtual	En/Ar	13
Microsoft PowerPoint	Virtual	En/Ar	13
Microsoft Outlook	Virtual	En/Ar	13
Fintech, Blockchain and Bigdata Workshop	Virtual	En/Ar	
Digital Transformation	E- Learning	En/Ar	
Information Security Awareness	Virtual	En/Ar	6



# Remote Learning

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# Remote Learning

EBI offers a remote learning platform in almost every field including banking, management & leadership, small & medium enterprises, and information technology allowing you to study at any time from any place at your own convenient speed without worrying about timetables and schedules.

Through EBI's remote learning platform, you can learn by watching videos, listening to audio, and reading articles. Many of these steps are followed by short quizzes to also help you check that you have understood.

You can view the library of ready-to-go e-learning courses and know more information through this link:

[https://training.ebi.gov.eg/trainingplan/youth/KH\\_66\\_Course\\_Overviews.pdf](https://training.ebi.gov.eg/trainingplan/youth/KH_66_Course_Overviews.pdf)

You can register and pay for the full library through this link:

<https://individualregistration.ebi.gov.eg/?S=64679>

# Entrepreneurship Online Programs

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# Entrepreneurship Online Programs

## Entrepreneurship Online Programs

### EBI's Entrepreneurship Online Training Platform

EBI's Entrepreneurship Online Training Platform offers five programs on entrepreneurship that will help you become a success entrepreneur and assist you in developing your project from idea to implementation. You can access the platform through this link and follow the registration steps: Create a personal account, choose the appropriate payment method for you, start studying, and after completing the program, you will have an EBI-approved certificate.

You can access the platform through this link:

<https://www.ebientrepreneurshipprograms.com/>

### Efham Business

Efham Business is an online platform launched by EBI under the Nilepreneurs initiative and GIZ Egypt on behalf of the German Development Cooperation and the European Union to cater for the needs of startups, SMEs and entrepreneurs, by providing technical support, knowledge sharing and matchmaking services in the fields of Accounting, Legal Consultancy, Human Resources, Marketing, Export Readiness, and Governmental Purchases & Procurement.

You can access the platform through this link:

<https://efhambusiness.com/>



# Financial Literacy Programs

The background of the page is a deep blue with a complex, abstract geometric pattern. It features a series of overlapping, angular shapes that create a sense of depth and movement. Overlaid on this pattern are several thick, light blue lines that form a stylized, abstract shape resembling a large '7' or a series of parallel paths. The overall aesthetic is modern and professional.

# Financial Literacy Programs

Shaping the Future initiative was launched in 2012, under the auspices of the Central Bank of Egypt to spread financial awareness and enhance people's capability to manage their finances, understand and use different financial services and thereby contribute to financial inclusion.

If you want to know how to better manage your finances, know the different banking products, or want to learn how to start your entrepreneurship journey, EBI's Financial Literacy hub is your go-to source for information. Explore our content ranging from E-learning programs, Educational Videos and booklets and start learning now!

You can access the hub through this link:

<https://ebi.gov.eg/finlithub/>

# Assessment Services

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# Assessment Services

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Among the assessment services that can be provided to undergraduate students in universities is the Cambridge English Language Assessment "Linguaskill" exam with our solutions for online remote assessments. Linguaskill is a quick and convenient online test that will help you test all four language skills: speaking, writing, reading and listening.

As for final year students in universities, in addition to the aforementioned English language test, one of the psychometric questionnaires as well as aptitude tests can be performed, followed by a session to discuss the results of this assessment in order to identify the personality type and its capabilities and the aspects that can be developed.

For more information and to register, please send an email to:  
[assessment@ebi.gov.eg](mailto:assessment@ebi.gov.eg)



# TRAINING CATALOGUE

2023/ 2024

Center of Excellence and Knowledge Hub



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